




The City of
OKLAHOMA CITY

POLICE DEPARTMENT

Wade Gourley
Chief of Police

MEMORANDUM

TO: Sharmanlyne Vickers, Purchasing Agent
Procurement Services Division, Finance Department

FROM: Wade Gourley, Chief of Police 
Oklahoma City Police Department

DATE: October 7, 2022

SUBJECT: Sole Source – Teledyne FLIR Surveillance

The Air Support Unit is needing to purchase the extended warranties for the FLIR Ultra 380HDc gimbals and controllers in the Air Support helicopters. Teledyne FLIR Surveillance is the Sole Source Manufacturer, Distributor, and Service Center. Current or future warranties would be invalidated if maintenance were to be performed by another entity.

The service plans are renewed yearly and includes all the routine and unexpected maintenance for both FLIR 380HDc gimbals and controllers.

Total cost \$55,000.00

Funding:

Extended Warranty-General Fund-General Operations-USAN-Police Patrol-PD Helicopter
(52340010-001-0001-4200621-11059)

October 5, 2022

27700 SW Parkway Avenue
Wilsonville, OR, 97070, USA
P: 800.868.0639
F: 503.498.3907
www.teledyneflir.com

Marc Foreman
Oklahoma City Police Department
Air Support Unit
Email: marc.foreman@okc.gov

Marc,

Please accept this letter as confirmation that Teledyne FLIR Surveillance, Inc. in Wilsonville, Oregon is the Sole Source Manufacturer, Distributor, and Service Center in the United States for the 380HDc imaging system, including TFU PN 3290008-16, SN PDX100385 and SN PDX100386. Current or future warranties would be invalidated if maintenance were to be performed by another entity.

For all 380HDc service related inquires, and to receive a Return Material Authorization number (RMA) prior to the shipment of any item to Teledyne FLIR, please contact the Wilsonville, Oregon Service Dept. via telephone at 1-800-868-0639 or via email at PDX.Customer.Service@flir.com.

The address of the Teledyne FLIR Surveillance, Inc. Wilsonville Oregon facility is as follows:

27700 SW Parkway Avenue
Wilsonville, OR 97070

Thank you and please let me know if I may be of further assistance.

Sincerely,

Melinda Jones

Melinda Jones
Customer Service Representative

Teledyne FLIR Surveillance, Inc.
27700 SW Parkway Avenue
Wilsonville, OR 97070 USA
Phone: 503-498-3277
Email: melinda.jones@teledyneflir.com | www.teledyneflir.com



October 4, 2022

27700 SW Parkway Ave
Wilsonville, OR, 97070, USA
P: 800.868.0639
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Oklahoma City Police Department
Marc A Foreman
Marc.foreman@okc.gov

Proposal #S2210104
Re: Extended Warranty Proposal
System: SS380HDc PDX100385 and PDX100386
Ref #Email Request

Dear Marc,

Teledyne FLIR Surveillance, Inc. is very pleased to offer the following quotation for pricing as requested.

Seller's Offer, and any order issued by Buyer to Seller for the goods and/or services specified herein, is strictly limited to Seller's General Terms and Conditions of Sale, which can be found at <https://www.flir.com/corporate/reseller-and-customer-information/>.

All prices shown on this proposal are quoted in US Dollars and valid for 90 days. Payment terms are Net 30 unless pre-negotiated terms apply.

EXTENDED WARRANTY

Teledyne FLIR LLC offers extended warranties on its products for up to 5 years. These warranties can be purchased at the sale of the equipment or anytime during the warranty period. These warranties ensure that the system remains protected against unexpected repairs that may be required.

PLAN BENEFITS

- Up to 1000 operational hours per year per system.
- 100% Parts and Labor for all repairs per year per system.
- Priority Service - Systems being repaired under an extended warranty contract will be placed ahead of all funded repairs awaiting induction thereby reducing the repair turn-around time (RTAT).
- Shipping costs to & from customer location will be funded by FLIR Surveillance, Inc. It is the responsibility of the customer to provide supplementary transportation insurance, as deemed necessary.

CONDITIONS

- An Extended Warranty can only be purchased within the initial warranty period.
- All Extended Warranty Service Contracts for OEM/Integrator's purchase orders are transferable directly to the end user.
- These Warranty Contracts cover only the Turret FLIR Unit (TFU), Central Electronics Units (CEUs), and the System Control Unit (SCU) for the Star SAFIRE®, and BRITE® Star product lines.

EXCLUSIONS

- Accessories, such as monitors, DVR/VCR's, isolation Mounts, springs and cabling are excluded from the warranty.
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- In the event any required repairs are caused by acts of negligence, operator error, maintenance induced, or from third party involvement, the extended warranty agreement is void. All material and repair charges will be applied at the prevailing commercial rates.

Should you have any questions concerning this quotation, please contact me at: 503-498-3277 fax: 503-498-3907 or via email at melinda.jones@teledyneflir.com. Purchase order(s) should be returned to Teledyne FLIR Surveillance Inc. via email address: PDX.Customer.Service@flir.com. Thank you and we look forward to doing business with you soon to further meet your infrared needs.

Best Regards
Teledyne FLIR Surveillance, Inc.

A handwritten signature in cursive script that reads "Melinda Jones".

Melinda Jones
Customer Service Representative



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Extended Warranty Proposal S2210104

Quote Valid: 10/4/22 to 01/04/23

Oklahoma City Police Department

Item	Part Number	Description	Qty	UOM	Customer Price	
					Price	Extended Price
1	EW-DOM/HD380C/1YR	EX-WAR 1 YEAR DOM HD380C AIR	2	EA	\$ 27,750.00	\$ 55,500.00

*TFU S/N PDX100385 and SCU PDX301655- Extended Warranty Expires 1/23/2023

*TFU S/N PDX100386 and SCU PDX 301655- Extended Warranty Expires 12/10/2022